



**V I E W P R O T E C T**

World leader in transparent safety barriers

## Break Through Warranty

Introducing the most secure alarm sensor available, ViewProtect's AluRail Armed Bars are the ultimate security barriers on the market.

In fact, we are so confident in the value of our products, we will provide our customers with a ten-year Break Through Warranty on our AluRail Armed Bars which have been breached by an intruder.

Make sure your installer can provide you the warranty before accepting their quotation!

For more information about this unbeatable deal, please read the terms and conditions of this warranty.

**Contact us should you require any assistance.**

### ViewProtect's Break Through Warranty - Terms & Conditions

1. ViewProtect's Break Through Warranty includes a free replacement of the AluRail Armed Bars which have been breached without the security alarm system been activated.
2. This warranty is valid for 10 years after installation date, and only pertains to installations done from 1 June 2018.
3. All AluRail Armed Bars must be installed by a ViewProtect certified installer. Any modifications on the product without ViewProtect's written approval will render the warranty as null and void.
4. ViewProtect has the right to withdraw the Break Through Warranty should the fixing of the AluRail Armed Bars not apply to ViewProtect's minimum fixing standards, as specified on ViewProtect's website.
5. The AluRail Armed Bars must be connected, by a certified alarm company, to a 24/7 active alarm zone which is linked to a monitored security alarm system.
6. The Break Through Certificate must be signed by the ViewProtect certified installer, the certified alarm company which did the connection to the alarm system, as well as the client. The certificate, with all three signatures, must be scanned and emailed to ViewProtect by the client within 14 days after installation.
7. ViewProtect's Amed Bars sign board must be clearly displayed at the property where the product was installed, excluding where architectural guidelines prohibit such boards but proof of these guidelines must be supplied before signing of the certificate.

8. Any AluRail Armed Bars which are disconnected for maintenance, or any other reasons, must be reconnected BEFORE the alarm company leaves the property on that same day. A reconnection confirmation MUST be sent to ViewProtect.
9. In the unlikely event of a break-in of the AluRail Armed Bars, the incident must be reported to ViewProtect and SAPS, and a case number obtained (within 24 hours).
10. A full report from the alarm company must be supplied by the client which clearly proves that the AluRail Armed Bars did not activate the alarm.
11. ViewProtect may request a full report on the alarm boards from the installation date which will result in the claim being null and void if this information is not supplied, or if any of the above conditions were not met.
12. The warranty is not transferable, and only the client (purchaser) may claim if no monies are outstanding.
13. Only the product which has been breached will be covered by this warranty. The manufacturer or installer will not accept liability for any theft, damage, injury or death that may relate to the break-in, misuse or destruction of the product.
14. These conditions must be read in conjunction with ViewProtect's T's & C's on our website.

### **Minimum fixing standards for the Break Through Warranty are:**

1. Only ViewProtect AluRail fixing system can be used to install the Armed Bars;
2. All Armed Bars must be fixed to AluRail with required torq screws and covered with AR channel;
3. All Armed Bar wiring must be connected according to ViewProtect's AluRail diagram and form an in-series connection;
4. No AB wires can be exposed from the Armed Bars;
5. No damaged Armed Bars will be installed;
6. All the fixing holes need to be drilled in the wall and be securely fitted with fisher plugs and screws, or any other fixing screws or pop rivets, supplied by ViewProtect;
7. All fixing screws needs to be protected and secured to prevent them from being unscrewed by an intruder;
8. A minimum of 3 screws on each fixing side needs to be non-returnable screws;
9. At least 90% of the required fixing screws must be installed securely;
10. A set screw needs to be installed to keep the channel in place;
11. AR channel needs to cover all torq screws that are fixing the Armed Bars;
12. AB wire continuity needs to be 100% before connecting to the alarm system;
13. Any weak installation spot needs to be identified and secured;
14. Armed Bars MUST be connected to the alarm system, and stay armed before the warranty will apply;
15. ViewProtect advertising board must be installed on the property and must be clearly visible from outside the property.